

SAMSUNG

# Nexshop Training



## Analytics-powered Training Solution for Retailers

Samsung Nexshop Training helps retailers enhance sales competence continuously through product and service training for sales associates, resulting in improved customer retention, customer satisfaction and sales performance.

### Offer Smart and Handy Assistant

Provide personalized assistant, Chatbot, AI-driven communication fulfilling customers' needs instantly

### Increase in Sales / Customer Retention

Perform quality clienteling to meet customer needs with enhanced knowledge of products

### Boost Up Productivity

Reduce repetitive and redundant jobs  
Enable quick onboarding of new sales associates



### Contact Us

To learn more about Samsung Nexshop Training, email us at [nexshop@samsung.com](mailto:nexshop@samsung.com) or visit [www.samsungsds.com](http://www.samsungsds.com) to discover more about other Samsung SDS solutions.